**STUDY SAFE CORRIDOR (SSC)**

**Alberta Template for Post-Secondary International Student Quarantine Plan**

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| --- | --- |
| **Decision** | Needs more information |
| **Comments** | * More information is needed on what will be done to monitor for compliance with the 14-day quarantine requirements, and report on it.
* If an institution choses to pull out of the Safe Study Corridor program, or allow international students to opt out, they must indicate what other systems will be put in place to ensure the requirements can be met. Advanced Education must also be notified of these changes to their plan.
* It would be helpful to have more information about the transportation (what type of transportation, how will students and the driver be kept safe, etc.).
* Institutions should make it clear whether it would be mandatory for students to purchase Safe Study Corridor services, and if not, what services will still be offered (Information? Monitoring?)
* Can co-arriving family members also access the Safe Study Corridor services? If not, the PSI should specify what accommodation options will be provided for these individuals, otherwise their plan will not satisfy federal requirements.
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| **Reviewer(s)** | Sarah Flynn |
| **Review date:** | 8 Sept 2020 |

|  **Federal Requirement** | **Explanation of How the STUDY SAFE CORRIDOR Meets the Requirement** | **Requirements Met?** |
| --- | --- | --- |
| **Overall Requirements** |  |
| 1. Institutions have acceptable plans in place for robust case management and outbreak response **(**[**https://www.canada.ca/en/public-health/services/diseases/2019-novel-coronavirus-infection/health-professionals/interim-guidance-cases-contacts.html**](https://www.canada.ca/en/public-health/services/diseases/2019-novel-coronavirus-infection/health-professionals/interim-guidance-cases-contacts.html)**)** in their communities, and these plans meet the requirements of local and P/T public health guidelines.
 | Languages Canada bylaws explicitly require members to comply with provincial and federal laws and regulations. Should any Languages Canada member opt to receive students, whether domestic or international, it is mandated they do so in compliance with the provinces and federal COVID-19 health requirements. Failure to comply with these requirements could result in termination of LC membership.LC members will reference the SSC [COVID-19 Guidelines for Operation of Private Language Schools](https://www.languagescanada.ca/web/default/files/covid19/covid-19-reopening-guidelines-for-private-language-schools.pdf) to guide the development of their restart plans. | Yes |
| 1. Institutions have protocols for ***notification*** of local and P/T authorities of:
* Any **compliance** issues within the 14-day mandatory quarantine period
 | LC members will reference the SSC [COVID-19 Guidelines for Operation of Private Language Schools](https://www.languagescanada.ca/web/default/files/covid19/covid-19-reopening-guidelines-for-private-language-schools.pdf), section on Case Management and Outbreak Response.Monitoring for compliance with quarantine is the responsibility of LC member programs. Members must clearly state that they will report compliance issues to AHS and Advanced Education. | More information would be needed on what will be done to monitor for compliance with quarantine, and report on it. Schools should also have clear protocols for reporting compliance issues to AHS and Advanced Education.  |
| 1. Public communications protocols have been established for COVID-19 outbreaks that may impact or implicate international students or their immediate family members.
 | LC members will reference the SSC [COVID-19 Guidelines for Operation of Private Language Schools](https://www.languagescanada.ca/web/default/files/covid19/covid-19-reopening-guidelines-for-private-language-schools.pdf), section on Case Management and Outbreak Response. | Yes |
| 1. The institutional requirements in this table are maintained for as long as the institution appears on the P/T List.
 | If LC members choose to use the Study Safe Corridor inconsistently (e.g. some students booking quarantine through the SSC and other students booking quarantine through overseas agents) the LC member must provide a description in their plan that clearly outlines the plan for alternative arrangements. | If an institution choses to pull out of the Safe Study Corridor, or not use all aspects of it, they must indicate what alternative systems they will implement to ensure the requirements can be met. Advanced Education must also be notified of these changes to their plan.  |
| **Pre-Arrival Requirements for Institutions** |  |
| 1. Pre-arrival requirements are communicated to international students and their co-arriving immediate family members ***in advance*** of travel to Canada.
 | The SSC includes the following elements to ensure that international students and their co-arriving immediate family are fully informed and in agreement with COVID-19 travel, arrival and quarantine requirements: * [COVID-19 International Student Safe Travel, Arrival and Quarantine Checklist](https://www.languagescanada.ca/web/default/files/covid19/COVID-19_International%20Student%20Travel%20and%20Quarantine%20Checklist.pdf) - Developed by Languages Canada, this document provides step-by-step instructions to incoming international students on how to safely prepare, travel, arrive, and quarantine, including a signed form whereby students confirm their understanding and acceptance of requirement to quarantine upon arrival in Canada.

[International Student Quarantine Plan template](https://www.languagescanada.ca/web/default/files/covid19/COVID-19%20International%20Student%20Quarantine%20Plan%20Template.pdf) – Developed by Languages Canada, this fillable document outlines students’ quarantine plan, which students will be expected to complete and print for presentation to their CBSA agent upon arrival in Canada. | Yes |
| 1. As a best practice, international students and their co-arriving immediate family members are encouraged to ***download the Government of Canada’s ArriveCAN*** application prior to arrival at the border and complete the information required.
 | Under the SSC, students will pre-purchase a Canadian SIM Card/phone plan via PhoneBox, giving students a Canadian phone number before arrival.Students will be advised to download the ArriveCAN mobile app prior to the arrival and fill their personal information including the provided Canadian mobile phone number. | Yes |
| 1. Institutions provide appropriate ***transportation of international students and their co-arriving immediate family members to a 14-day quarantine location***, consistent with Government of Canada recommendations (i.e. wearing a mask for onward domestic travel; travelling directly to place of quarantine);
 | Students coming to Canada under the SSC will pre-purchase an all-inclusive 14-day quarantine package at one of the designated [LC Quarantine Hotel](https://www.languagescanada.ca/web/default/files/covid19/Languages%20Canada%20Quarantine%20Hotel%20List.pdf), including full meal plan and safe transport. All quarantine sites have implemented rigorous COVID-19 operating procedures as per the [Hotel Association of Canada’s Best Practices, Operating Procedures and Considerations for Hotel Guests in Self-Isolation](http://www.hotelassociation.ca/wp-content/uploads/2020/03/Hotel-Operating-Procedures-%E2%80%93-Self-Isolation.pdf) and are equipped to provide a full-service quarantine services to students, including safe transport from the airport to the hotel. | * It would be helpful here to have more information about the transportation (what type of transportation, how will students and the driver be kept safe, etc.).
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| 1. ***Mandatory 14-day quarantine*** by international students and co-arriving immediate family members is provided at:
* the institution; or
* a private quarantine location that meets the requirements set out under 14-Day Quarantine Requirements, with arrangements made prior to arrival and assessed to be acceptable by the Government of Canada at the time and point of entry.
 | The SSC package includes the following elements to provide international students and their co-arriving immediate family with a comprehensive, comfortable and controlled quarantine: * All-inclusive 14-day quarantine package at one of the designated [LC Quarantine Hotel](https://www.languagescanada.ca/web/default/files/covid19/Languages%20Canada%20Quarantine%20Hotel%20List.pdf), including full meal plan and safe transport. (All quarantine sites have implemented rigorous COVID-19 operating procedures as per the [Hotel Association of Canada’s Best Practices, Operating Procedures and Considerations for Hotel Guests in Self-Isolation](http://www.hotelassociation.ca/wp-content/uploads/2020/03/Hotel-Operating-Procedures-%E2%80%93-Self-Isolation.pdf))
* Comprehensive health insurance coverage, including for COVID-19 during quarantine, and access to 24-hour mental health [Student Support Services](https://www.guard.me/keepmesafe.php), provided by Guard.me International Insurance;
* A Canadian phone number/SIM card, provided by PhoneBox, which will be entered into the ArriveCan App, and can be used for contacting students;
* Professional COVID-19 testing during quarantine (LC currently finalizing agreement with private testing provider); and
* Student tracking via Guard.me Travel and Geo Tracking App.
 | Yes, however:* Please specify if co-arriving family members can access this program as well.
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| **14-Day Quarantine Requirements** |  |
| 1. Institutions have developed and implemented restart plans that include ***quarantine arrangements for international students and co-arriving immediate family members*** that support the minimum requirements listed below.
 | The SSC package includes the following elements to provide international students and their co-arriving immediate family with a comprehensive, comfortable and controlled quarantine: * All-inclusive 14-day quarantine package at one of the designated [LC Quarantine Hotel](https://www.languagescanada.ca/web/default/files/covid19/Languages%20Canada%20Quarantine%20Hotel%20List.pdf), including full meal plan and safe transport. (All quarantine sites have implemented rigorous COVID-19 operating procedures as per the [Hotel Association of Canada’s Best Practices, Operating Procedures and Considerations for Hotel Guests in Self-Isolation](http://www.hotelassociation.ca/wp-content/uploads/2020/03/Hotel-Operating-Procedures-%E2%80%93-Self-Isolation.pdf))
* Comprehensive health insurance coverage, including for COVID-19 during quarantine, and access to 24-hour mental health [Student Support Services](https://www.guard.me/keepmesafe.php), provided by Guard.me International Insurance;
* A Canadian phone number/SIM card, provided by PhoneBox, which will be entered into the ArriveCan App, and can be used for contacting students;
* Professional COVID-19 testing during quarantine (LC currently finalizing agreement with private testing provider); and
* Student tracking via Guard.me Travel and Geo Tracking App.
 | Yes |
| 1. International students and co-arriving immediate family members are responsible for ***on-going self-monitoring and assessment of COVID-19 symptoms***.
 | Students will receive and sign the [COVID-19 International Student Safe Travel, Arrival and Quarantine Checklist](https://www.languagescanada.ca/web/default/files/covid19/COVID-19_International%20Student%20Travel%20and%20Quarantine%20Checklist.pdf) prior to departure to Canada. Developed by Languages Canada, this document provides step-by-step instructions to incoming international students on how to safely prepare, travel, arrive, and quarantine, including expectations for self-monitoring and assessment for COVID-19 symptoms. | Yes |
| 1. As a best practice, the ***ArriveCAN*** application will be used by international students and co-arriving family members within 48 hours after arrival in Canada, and for their daily symptom reporting
 | Under the SSC, students will pre-purchase a Canadian SIM Card/phone plan via PhoneBox, giving students a Canadian phone number before arrival.Students will be advised to download the ArriveCAN mobile app prior to the arrival and fill their personal information including the provided Canadian mobile phone number. Students will be advised to use the ArriveCAN app to report daily self-monitoring. | Yes |
| 1. Appropriate ***individual accommodation*** options for the 14-day quarantine period are provided consistent with current Orders in Council under the *Quarantine Act* and guidelines of the Government of Canada, as well as the requirements of the institution’s local and provincial/territorial public health authorities:
* Confirmation that students are symptom free, and have a suitable isolation plan ensuring they will not be staying with vulnerable populations or living in a communal or group setting, and will have access to the necessities of life;
* Support for all quarantined individuals throughout the 14-day quarantine period, including but not limited to food, medical care and COVID-19 infection control information and training;
* Regular and robust institutional monitoring of quarantined individuals throughout the 14-day quarantine period for COVID-19 symptoms, general well-being, compliance with quarantine requirements, with emphasis on individual COVID-19 infection control practices;
 | Students coming to Canada under the SSC will pre-purchase an all-inclusive 14-day quarantine package at one of the designated [LC Quarantine Hotel](https://www.languagescanada.ca/web/default/files/covid19/Languages%20Canada%20Quarantine%20Hotel%20List.pdf), including full meal plan and safe transport. All quarantine sites have implemented rigorous COVID-19 operating procedures as per the [Hotel Association of Canada’s Best Practices, Operating Procedures and Considerations for Hotel Guests in Self-Isolation](http://www.hotelassociation.ca/wp-content/uploads/2020/03/Hotel-Operating-Procedures-%E2%80%93-Self-Isolation.pdf) and are equipped to provide a full-service quarantine services to students, including safe transport from the airport to the hotel.Students will arrive in Canada with a completed [International Student Quarantine Plan template](https://www.languagescanada.ca/web/default/files/covid19/COVID-19%20International%20Student%20Quarantine%20Plan%20Template.pdf) – Developed by Languages Canada, this fillable document outlines students’ quarantine plan, which students will be expected to complete and print for presentation to their CBSA agent upon arrival in CanadaStudents and accompanying family will receive the following supports under the SSC package:* All-inclusive 14-day quarantine package at one of the designated [LC Quarantine Hotel](https://www.languagescanada.ca/web/default/files/covid19/Languages%20Canada%20Quarantine%20Hotel%20List.pdf), including full meal plan and safe transport. (All quarantine sites have implemented rigorous COVID-19 operating procedures as per the [Hotel Association of Canada’s Best Practices, Operating Procedures and Considerations for Hotel Guests in Self-Isolation](http://www.hotelassociation.ca/wp-content/uploads/2020/03/Hotel-Operating-Procedures-%E2%80%93-Self-Isolation.pdf))
* Comprehensive health insurance coverage, including for COVID-19 during quarantine,
* Access to 24-hour mental health [Student Support Services](https://www.guard.me/keepmesafe.php), provided by Guard.me International Insurance;
* Access to the Quarantine Student Connection by guard.meCARES which provides mental wellness programming specifically targeted to support and maintain a healthy attitude and outlook during quarantine and self-isolation.
* Student tracking via Guard.me Travel and Geo Tracking App.
* The [COVID-19 International Student Safe Travel, Arrival and Quarantine Checklist](https://www.languagescanada.ca/web/default/files/covid19/COVID-19_International%20Student%20Travel%20and%20Quarantine%20Checklist.pdf), explaining students’ requirement to isolate and self-monitor during quarantine.

Languages Canada members will refer to the [COVID-19 Protocol for the Safe Arrival and Quarantine of International Students](https://www.languagescanada.ca/web/default/files/covid19/COVID-19%20Protocol%20for%20Arrival%20and%20Quarantine%20of%20Intl%20Students_May26.pdf), which states that member will provide the following supports during quarantine: * Conduct regular telephone check-ins on students to inquire about their mental and physical health;
* Provide students with the option to commence their program of study via live virtual course delivery;
* Provide students with optional virtual social, wellness and entertainment activities.
 | Yes, however:* Can co-arriving family members also access the Safe Study Corridor services? If not, the PSI should specify what accommodation options will be provided for these individuals.
* More information on how compliance monitoring will work would be helpful.
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| 1. Promotion of reliable, accurate messages about COVID-19, including messaging around COVID-19 related stigma ([**https://www.who.int/docs/default-source/coronaviruse/covid19-stigma-guide.pdf**](https://www.who.int/docs/default-source/coronaviruse/covid19-stigma-guide.pdf)**)** and anti-racisms supports; and
 | LC members will reference the Languages Canada [COVID-19 Guidelines for Operation of Private Language Schools](https://www.languagescanada.ca/web/default/files/covid19/covid-19-reopening-guidelines-for-private-language-schools.pdf), section on Promotion of Reliable, Accurate Messages about COVID-19 | Yes |
| 1. Mitigation of social barriers to support student compliance with individual COVID-19 infection control practices.
 | Students in the SSC will have comprehensive health insurance coverage, including for COVID-19, and access to 24-hour mental health [Student Support Services](https://www.guard.me/keepmesafe.php), provided by Guard.me International Insurance.LC members will reference the Languages Canada [COVID-19 Guidelines for Operation of Private Language Schools](https://www.languagescanada.ca/web/default/files/covid19/covid-19-reopening-guidelines-for-private-language-schools.pdf), section on Promotion of Reliable, Accurate Messages about COVID-19 | Yes |
| **Post-Quarantine Requirements** |  |
| 1. Institutions will continue to support international students and immediate family members after completion of their 14-day quarantine period.
 | LC members will reference the Languages Canada [COVID-19 Guidelines for Operation of Private Language Schools](https://www.languagescanada.ca/web/default/files/covid19/covid-19-reopening-guidelines-for-private-language-schools.pdf) to on Promotion of Reliable, Accurate Messages about COVID-19 | Yes |
| 1. This includes offering mental and physical health supports, anti-racism and COVID-19 stigma supports, and mitigation of social barriers to support student compliance with individual COVID-19 infection control practices.
 | Students in the SSC will have comprehensive health insurance coverage, including for COVID-19, and access to 24-hour mental health [Student Support Services](https://www.guard.me/keepmesafe.php), provided by Guard.me International Insurance.LC members will reference the Languages Canada [COVID-19 Guidelines for Operation of Private Language Schools](https://www.languagescanada.ca/web/default/files/covid19/covid-19-reopening-guidelines-for-private-language-schools.pdf), section on Promotion of Reliable, Accurate Messages about COVID-19 | Yes |