



Study Safe Corridor

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About Languages Canada

Languages Canada (LC) is the national association representing approximately 200 accredited English and French language education programs in over 180 study locations in nearly all regions of the country. Member programs include private language schools and public universities and colleges.

A list of LC members can be found [HERE](#).

Languages Canada membership is limited to programs that meet the rigorous requirements of our Quality Assurance Framework, which involves a commitment to student protection, an independent accreditation process, and adherence to Languages Canada's Standards and Code of Conduct.

Languages Canada members welcome approximately 150,000 international students to Canada every year. One-third of these students continue to post-secondary education at Canadian universities and colleges, making language education an important contributor to Canada's \$22 billion/year international education sector. During their stay, these students explore our country and culture and add to the richness and diversity of our society. Many students decide to stay beyond their studies and call Canada "home".

Language education is not only an essential step to further education, but an essential part of the equation for meeting Canada's labour force and immigration goals.

The Languages Canada *Study Safe Corridor*

Due to the COVID-19 pandemic, a majority of our membership has expressed concern about their ability to stay in business, in spite of government supports, as long as the bulk of their students are prevented from entering Canada to attend language education courses.

The *Study Safe Corridor* responds to these concerns. It aims to save Canada's international language education sector through innovation, in a way that ensures Canadians and international students are safe. It is an adaptation to survive and thrive in this new post-pandemic context.

As a safe way of bringing international students to Canada, the *Study Safe Corridor* is designed to recruit and prepare qualified international language students, assist them with their travel and quarantine plans, provide a comfortable quarantine experience, and ensure that both students and host Canadians are safe as students enter into Canadian schools and communities.

In the phased and targeted reopening of Canada's borders following the COVID-19 pandemic lockdown, Languages Canada member schools are committed to working with Immigration, Refugees and Citizenship Canada (IRCC), the Canada Border Services Agency (CBSA), as well as provincial ministries of Education and Health, to welcome international students in a safe manner that greatly reduces the risk of transmission of COVID-19 in Canada.

With the *Study Safe Corridor*, the association has put in place a comprehensive package of complementary elements to support its member programs in meeting their commitment to the health and safety of students and Canadians. Under the *Study Safe Corridor*, LC members will:

- Ensure that, prior to travel, students are qualified and comply with the requirements for safe travel and mandatory quarantine upon arrival to Canada;
- Make all necessary arrangements for students' safe travel and 14-day quarantine upon arrival;
- Monitor and support students throughout the duration of their mandatory quarantine; and
- Provide an academic environment that adheres to the regulations and guidelines of the federal, provincial, and local public health authorities.

Through the *Study Safe Corridor*, Languages Canada members will ensure that all needed safety and security measures are in place to welcome a targeted 40,000 international language education students.

Elements of the Study Safe Corridor

The Languages Canada *Study Safe Corridor* can be divided into three steps that support students and protect Canadians at every juncture of students' study-in-Canada journey.

STEP 1: Promotion and pre-departure to Canada

LC and its members will ensure that students are qualified, informed, prepared for, and in agreement with requirements for safe travel and quarantine upon arrival in Canada.

LC and its members will provide international students with all necessary arrangements and documentation to assure IRCC and CBSA that students are arriving safely in Canada.

In addition to these *Study Safe Corridor* (SSC) guidelines, Languages Canada has created the *TRAVEL SAFE* quarantine package, which meets and exceeds all SSC guidelines, and provides schools and students with a single, comprehensive package price for quarantine in Canada.

1. Promoting the *Study Safe Corridor* to prospective students

The branding of the study-in-Canada experience will shift in the coming months, with emphasis on the support offered to students via the *Study Safe Corridor* and students' requirements to comply with strict safety measures to reduce risk of transmission of COVID-19, including mandatory quarantine. To support this branding and promotion effort, Languages Canada has proposed the creation of a government of Canada "Student Safe Travel and Arrival" subsidy, which would offset part of the cost of students' flights and quarantine, sending the message that international students matter to Canada, that we are here to support them to come to Canada safely, and ultimately incentivizing international students to choose Canada as their study destination of choice, rather than a competitor country.

2. Languages Canada Protocol for the Safe Arrival and Quarantine of International Students

Developed by Languages Canada, [this document](#) provides clear guidelines to LC members to ensure that students comply with safe travel and quarantine requirements, and provides the minimum requirements for the *TRAVEL SAFE* quarantine packages available to students.

3. COVID-19 International Student Travel and Quarantine Checklist

Developed by Languages Canada, [this document](#) provides step-by-step instructions to incoming international students on how to safely prepare, travel, arrive, and quarantine, including a signed form whereby students confirm their understanding and acceptance of the requirement to quarantine upon arrival in Canada.

4. COVID-19 International Student Quarantine Plan Template

Developed by Languages Canada, [this fillable document](#) will assist students in preparing their quarantine plan, which they are required to be enter into to the ArriveCAN app prior to boarding their plane to Canada.

5. ArriveCAN app

Students are required to download the [ArriveCAN mobile app](#) prior to boarding their flight and to fill in their personal information including a Canadian phone number (e.g. contact at their place of quarantine.)

As of November 21, 2020, air travellers whose final destination is Canada are required to submit their information electronically through ArriveCAN before they board their flight. This includes travel and contact information, quarantine plan and COVID-19 symptom self-assessment as per [Health Canada instructions](#).

5.1 Students travelling to British Columbia only

Students travelling to British Columbia are required to download the [COVID-19 BC App](#).

5.2 Students travelling to Nova Scotia only

Students travelling to Nova Scotia are required to complete the [Nova Scotia Safe Check In](#) form and to provide their confirmation email to border officials upon arrival in Nova Scotia, along with government-issued identification.

6. Canadian phone number

Students coming through the *TRAVEL SAFE* package will be provided with a Canadian phone number for ease of contact. PhoneBox, a Canadian wireless company, will send the number to students by email and deliver the Canadian SIM card to each student's quarantine hotel.

7. Proof of insurance for quarantine period

International students will require proof of appropriate medical insurance, effective as of the date of the students' arrival, which includes coverage for COVID-19 during the quarantine period. Students purchasing a *TRAVEL SAFE* package will be provided with a [Guard.me International Insurance](#) plan. This student insurance policy provides full medical coverage against COVID-19 for a period of 28 days, including during the quarantine period. Also included, [Keep.meSAFE](#) by Guard.me offers 24/7 access to mental health support.

STEP 2: Transit to and arrival in Canada

LC and its members will ensure that students travel to Canada in a safe, controlled, and monitored way.

LC and its members will make all arrangements for students' mandatory 14-day quarantine upon arrival in Canada.

8. Flights

As of October 20, 2020, students holding a valid study permit to attend a Designated Learning Institution with a provincially-approved COVID-19 readiness plan are exempt from Canada's travel restrictions. Eligible students may book their own commercial flights or request Maritime Travel flight booking services when registering for the *TRAVEL SAFE* package.

9. Designated quarantine hotels

Students purchasing a *TRAVEL SAFE* package will be able to choose from several hotels in cities including Toronto, Montreal, Vancouver, Calgary, Edmonton, Victoria, Nanaimo, Winnipeg, Halifax, Sydney, and Ottawa (this list is subject to change as additional cities are added).

All quarantine sites have implemented rigorous COVID-19 operating procedures as per the Hotel Association of Canada's [Best Practices](#),

[Operating Procedures and Considerations for Hotel Guests in Self-Isolation](#) and are equipped to provide a full-service quarantine stay to students.

10. Airport transfer

Students who purchase a *TRAVEL SAFE* package will be provided with private, COVID-safe transportation from the airport to their hotel.

11. COVID-19 testing

Students purchasing a *TRAVEL SAFE* package for travel to Ontario may add an optional COVID-19 testing package to help them meet that province's testing requirement during their mandatory 14-day quarantine.

STEP 3: Integration into LC member programs

Following successful completion of their quarantine period, students will proceed to their final place of residence and commence in-person studies. Languages Canada member schools are committed to operating in a way that prioritizes the health and safety of students, staff, host families, and communities, by adhering to the reopening regulations and guidelines of the federal, provincial, and local public health authorities.

12. Languages Canada COVID-19 Guidelines for Operation of Private Language Schools

Developed by Languages Canada, [this document](#) guides LC members' institutional preparedness for day-to-day operation under COVID-19 conditions, providing direction on appropriate physical distancing, hygiene, sanitation, and monitoring measures.

Note that LC public college and university members will operate as per provincial COVID-19 public post-secondary directives.