User Guide
Study Safe Corridor
TRAVEL SAFE
Follow this step by step guide to book your safe arrival and quarantine package, and optional flight package, via the Study Safe Corridor TRAVEL SAFE

- Gather your travel documents
- Have a clear understanding of your program start dates
- Click register at the top of the Study Safe Corridor TRAVEL SAFE landing page
- Choose a quarantine hotel. You can also choose to add a flight package
- Watch for an email from a Maritime Travel agent
Safety, convenience, and preferred pricing are at the core of the Study Safe Corridor TRAVEL SAFE

1. **SAFETY**

Booking through TRAVEL SAFE improves acceptance of students into Canada and gives peace of mind by ensuring that students’ entry into the country meets federal and provincial COVID-19 health and safety requirements for safe arrival and quarantine, as per schools' institutional readiness plans.

2. **CONVENIENCE AND PREFERRED PRICING**

TRAVEL SAFE offers everything students need for safe arrival and quarantine in Canada in one convenient, comprehensive experience, at the best possible prices on hotel rooms, food and beverage, ground transportation, insurance and flights.
What's included?

1. 14-night quarantine hotel stay
2. 3 meals per day delivered in room
3. COVID-safe transportation from airport to hotel with a fresh mask provided
4. 4-week comprehensive Guard.me health insurance plan, including coverage for COVID-19 and mental wellness support
5. Canadian phone number and SIM card for mobile device (1 month)
6. All necessary documentation to ensure you are fully informed of travel and arrival requirements and have a smooth entry process into Canada
How to use the Study Safe Corridor TRAVEL SAFE platform

Follow this step-by-step process.
The Landing Page

From the landing page, you can learn more about:

- Quarantine packages
- Benefits of TRAVEL SAFE
- How to register
- How to book a flight package
- Support (contact information)
- Languages Canada
- FAQs
Please read the content on the landing page from start to finish, and watch the registration tutorial video link.

Come prepared. You will need:

- Program start date
- Passport information
- Scanned copy of your student visa
- Scanned copy of your Letter of Acceptance
- Understanding of your arrival destination in Canada
Data Collection

After clicking "REGISTER" on the landing page you will be brought to a primary data collection page. This information will be used throughout the registration process. Wherever possible, use data as it is stated on your legal / government-issued identification.
Adding a Companion

If you are travelling with a family member, you can enter your companion information on the first data collection page. Companion packages are charged with a supplemental fee, based on food and beverage and occupancy.

If you are planning on travelling with a companion, please email: contactus@thestudenttravels.com.
Series of Questions

On this page, you will:

- Agree to comply with health and safety requirements
- Enter personal details such as dietary restrictions, companion details, and accessibility needs
- Select your designated learning institution
- Upload your Letter of Acceptance and study visa
- Find links to necessary information

Questions

- *Indicates mandatory question

  - I agree to comply with the Government of Canada’s Quarantine Act, including the penalties of violation of the Quarantine Act, which include up to 6 months in prison and/or $750,000 in fines.
    
    [ ] Yes

  - I agree to comply with the requirements laid out in this International Student Safe Travel, Arrival and Quarantine Checklist.
    
    [ ] Yes

  - I agree to complete and print the Languages Canada Quarantine Plan for presentation at my port of entry, and to register via the ArriveCAN App.
    
    [ ] Yes
Passenger Info

It is very important that you read the Terms & Conditions on this page. This highlights:

- If you DO NOT want to book your flight through the TRAVEL SAFE platform, scroll to the bottom and click "Skip".
- Discounted airfare is available to students who DO wish to use the TRAVEL SAFE platform to book their flight. Once your registration is submitted, a Maritime Travel agent will contact you to book and confirm your flight(s).
Outbound Departure Date: You will need to depart at least 2 weeks prior to your program start date. If you choose to add the flight package, your flight agent will confirm these dates during the booking process.

Use my Registration Info: This feature will auto-populate the name of the traveler.

Outbound Departure Airport: The airport from which you will depart.

Outbound Arrival Airport: The airport where you will arrive in Canada.

Outbound Departure Date: You will need to depart at least 2 weeks prior to your program start date. If you choose to add the flight package, your flight agent will confirm these dates during the booking process.
Maritime Travel is one of Canada's largest independent travel agencies. TRAVEL SAFE partners with Maritime Travel to offer secure, reliable and expert flight booking as an optional add-on to your safe arrival and quarantine package.

Maritime Travel has secured discounted airfare with multiple air carriers to offer the best available prices for students using the TRAVEL SAFE platform.
Selecting Your Hotel Dates

Enter your approximate arrival date. If you are booking air travel on your own, please align your hotel dates with your flight dates. If you are booking your air travel through TRAVEL SAFE, please enter the most accurate dates possible. Once your air travel is confirmed, a member of our team will adjust your check-in dates.

After entering your dates and number of guest rooms, click "SEARCH".
Selecting your Hotel (step 1)

After clicking the "SEARCH" button, you will see a list of hotels. Hotel listings include:

- Hotel website and address
- Package inclusions
- Notes on restrictions for minors travelling without an adult
- Quarantine package price associated with hotel
- Black out dates (if applicable)

Please note the CITY NAME in line with the hotel name. Please ensure you select a hotel in your arrival city.

When you have decided on your hotel choice, click "Select" next to the hotel, then click "Reserve" in the right-hand column of the screen.
Selecting your Hotel (step 2)

1. Once you have clicked "Reserve", you will be brought to a data collection page, where you will select yourself from a drop down list, and complete any remaining data entry fields.

2. Click "Reserve" again in the right-hand column of the screen. You will then be taken to a secondary hotel page.
Selecting your Hotel (step 3)

This step may seem redundant, but it is an important piece of the process.

Please ensure you click "Add to cart" on the SAME hotel as previously selected.

When you are ready to check out click "Next".
Review and Payment

- Review your registration details.
- Enter your credit card details and confirm your package. Once your details have been verified, your payment will be processed.
Congratulations!

Confirmation

If you have chosen to purchase your flight package through TRAVEL SAFE, a Maritime Travel agent will contact you to complete your flight booking, and your hotel dates will be adjusted, if necessary.

If you skipped the flight package section, please send an email to contactus@thestudenttravels.com to communicate your flight details to us so that we can ensure your transportation from airport to hotel is scheduled appropriately.

Watch for a "Know-Before-You-Go" email which will include arrival instructions, confirmation information and Study Safe Corridor forms which you will need to fill out, sign and print prior to your departure (International Student Travel and Quarantine Checklist and Quarantine Plan).

Connect with the administrator of your learning institution. We will also advise them of your registration.

Re-read the FAQs to know what to pack, and be reminded of tips on how to stay safe during your travel.
Review Study
Safe Corridor
documentation

Fill out, sign and print your forms prior to departure

These important documents are intended to ensure you are fully informed of travel and arrival requirements and have a smooth entry process into Canada. They will be attached in your "Know-Before-You-Go" email.

- Languages Canada Protocol for the Safe Arrival and Quarantine of International Students
- COVID-19 International Student Travel and Quarantine Checklist
- COVID-19 International Student Quarantine Plan Template
- COVID-19 International Student Attestation of Essential Travel Template
We are excited to welcome you to Canada!

Should you have any questions, please email:

contactus@thestudenttravels.com